



2021-2022 ANNUAL REPORT

Silver Threads Service is a charitable, not-for-profit society that enhances social connections and well-being for seniors. We do this by providing programs and services that are accessible to all.

Board and Executive Report



“The secret of change is to focus all of your energy, not on fighting the old, but on building the new.”

At Silver Threads Service, the 2021-2022 fiscal year marks the 2nd year of operating with COVID in our communities. Our Centres remained open, protocols were followed and we were in the process of rebuilding the organization, in particular our programs and services. 2021 marks 65 years of service to the community and we celebrated the occasion with a commemorative video and newspaper publication.

The Board of Directors continues to provide oversight and support, setting policies, ensuring compliance and importantly ensuring our finances are managed in a responsible manner.

Our staff transitioned the Meal Delivery Program to Centre-based service in September. New technology programs were started at the Victoria Centre in partnership with the City of Victoria. Careful consideration was given to restarting and developing all of our programs.

We appreciate the leadership of the Board of Directors for staying the course and being a steady hand. We applaud the efforts of staff for continuing to be dedicated and hard working. Thank you for your contribution in making 2021 - 2022 a success among the challenges.

To those we serve, your patience, involvement and positivity make it all worthwhile.

Marjorie Moulton, President

Tracy Ryan, Executive Director

2021-2022 Silver Threads Service

Board of Directors

Marjorie Moulton, President

Twyla Johnson, Vice President

Shawn Rankin, Treasurer

Andy Robinson, Past President

Directors: Margaret Jacobson, Kerri Gibson, Gail Snider, Kim Duffus

Staff

Tracy Ryan, Executive Director

Anne Nelson, Saanich Centre Director

Sandy Firth, Bookkeeper Ro Fife, Erica Loenen, Centre Administrators Donene Eve, Food Services Coordinator

Shelley Brown, Lisa Coulson, Kim Davidson, Amaiah Paradine, Program Coordinators

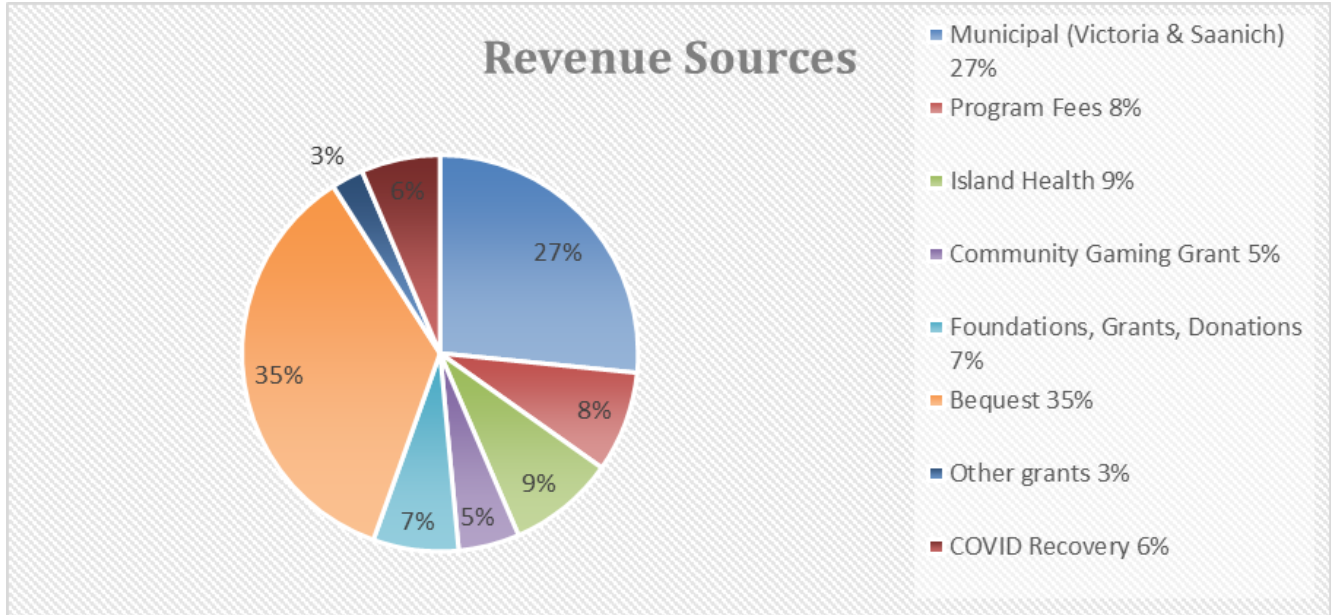
Vicky Strandlund, Receptionist

2021 - 2022 Financial Results

Revenues

Fiscal 2021-22 operating revenue, totaling \$1,095,324, consists of \$1,005,251 from grants and donations plus \$90,073 from membership and program fees.

Here is a breakdown of the revenue sources:



Expenditures

Total spending in 2021-22 was \$744,923 resulting in an operating surplus of \$350,401.

This is an improvement from the \$113,931 operating surplus in 2020-21.

The 2021-22 spending can be broken down as follows:

Staff wages & benefits	\$440,441
Victoria Centre lease, property taxes	\$139,882
All other expenses	\$164,600
Total	\$744,923

Reserves: As of March 31, 2022, there was \$665,045 in reserves/funds balance.



Thank you to our 2022-2022 Funders



City of Victoria
Community Volunteer Income Tax Program
District of Saanich
Federal CEWS Employment Funds
First West Foundation
Gaming Policy & Enforcement Branch:
Community Gaming Grant
Island Health (VIHA)
Island Savings

North Park Neighbourhood Association
The R.K. Grant Family Foundation
The Victoria Foundation: Anonymous Donor
The Victoria Foundation: The Nellis Roy Moyer & Elizabeth Moyer Memorial Trust
The Victoria Foundation: Rapid Relief Fund
United Way Greater Victoria
Victoria Pythian Benevolent Society

2021 - 2022 Donors

Thank you to all our Individual Donors! Your support of Silver Threads Service is very much appreciated.
You helped raise \$20,174!

Aida Pascual	Clayton Chu	Elizabeth Davey	John Ormerod	Mary Flack	Sandra Tolley
Alder Currie	Cornelis Blankendaal	Emma Barriscale	Joseph Trinca	Maureen Dietrich	Sharon Rossiter
Alice Ping Shan Luk	Darleen Schultz	Ethel O'Neill	Julien Reid	Maureen (Peggy) Smith	Sharon & Ewald Escher
Andy Robinson	Darlene Strandlund	Evelyn Schofield	June Pryer	Mavis Holub	Stanley Brygadyr
Angela McNabb	Dave & Barb Rutledge	Evelyn Bains	Kathleen Wilson	Michaele Freeman	Stephen Courtin
Anita Komar	Dawn Annable	Fern & Les Potter	Kathryn Bush	Mike Peddle	Stephen Pattison
Anita Fownes	Delores (Tina) Cooke	Gae VanSiri	Keiko Nakaji Mueller	Monica Pinch	Susan Martin
Anna Hendren	Dennis John Edwards	Garnet Jackson	Kerri Gibson	Muriel Wiedeman	Sylvia Kobetitch
Anne Burns	Derek Emmerson	Gary V. Gilker	Laura Rideout	Murray Coell	Ted Newman
Anne Nelson	Derek & Mary Chu	Geraldine Lavigne	Laura Nevile	Nora Kong	Theresia Witteveen
Anonymous	Diana Stefaniec	Gerry Buydens	Laural Roberts	Noreen Ballantyne	Thyrza Blaze
Barb Redding	Diane Bowering	Gisele Samson	Lawrence De La Haye	Noreen S. Annett	Tina Klenman
Barbara Doyle	Dianne Brown	Gunnar Berg	Leslie Patrick	Pamela Blanchet	Tracy Ryan
Barbara Barton-McMillan	Don Tufford	Guy Hanchuk	Li Paper	Paul Senecal	Udita Otterholm
Barbara Kwan	Don Inch	Heeya Hwang	Lillian Hollywood	Paul Dwyer	Udita Otterholm
Barbara Divis	Donene Eve	Herbert Steele	Linda Mah	Pauline Robertson	Verna Linney
Barbara Whiteley	Donna Schaddelee	Ian & Denise Stenning	Lori Wood	Peggy Elves	Veronica Frey
Barbara Doyle	Donna Signori	James Guzzo	Lorna Thompson	Peter Crockford	Wayne Kalynchuk
Berit Kvarnstrom	Doris Schuh	Jane Cranmer-Sargison	Louise Leaker	Peter Wing	Wendy Campbell
Betty Harkins	Doug Crowder	Jane Eng	Lucille Proulx	Reg Card	Yuiko Hammer
Betty Raven	Dr. Colin Nelson	Jane O. Hastings	Lucille Ross	Richard Chadwick	Zenaida Erichsen
Beverley Wooden	Dr. Raj Prasad	Janet Fallowfield	Lynn Hannah	Rick Mickelson	
Beverley Fairhurst	Edie Dickson	Janet Holland	Margaret Cox	Ro Fife	
Brenda Waggoner	Edna Byron	Janet Roper	Margaret Bachmann	Robert Dyson	
Brian Blair	Eileen Jacobsen	Jerry Wilson	Maria Medeiros	Roger Workman	
Brian Hewitt	Eileen Wiedeman	Jo Owens	Marilyn Brewer	Rose Marie McMillan	
Brian McMillan	Eileen Woodhead	Joanne Malton	Marilyn Pollard	Rosita Dworschak	
Cai Zhen Zhang	Elaine Atkinson		Marion Morson	Ross Crockford	
Carol Sherwood	Eleanor Beam		Marjorie Moulton	Ruth Olsen	
Claudia Mimick	Elise Kennedy		Mary Magee	Sandra Cook	

2021- 2022 Community Partners

Thank you to our partner organizations that help support programs and services.

Canada Revenue Agency	COBS Oak Bay	Rexall Drugs
Canadian Mental Health Association	Douglas College Marketing Program	Soap for Hope
Chinese Women's Friendship Association	Food Share Network	Volunteer Victoria
City of Victoria Community Centre Network	James Bay New Horizons	

Our Mission

Silver Threads Service is a charitable, not-for-profit society that enhances social connections and well-being for seniors. We do this by providing programs and services that are accessible to all.

Our Vision

Seniors in Greater Victoria are engaged and supported, enhancing their quality of life.

Silver Threads Service operates:

Saanich Centre (Les Passmore)

Victoria Centre



Saanich Centre
286 Hampton Road
Victoria, BC V8Z 1H1
Phone: 250 382-3151

Victoria Centre
1911 Quadra Street
Victoria, BC V8T 4C1
Phone: 250 388-4268

stay active • stay healthy • stay connected